

## Client Intervention and Assistance

*Support and informed advice to help address immediate problems or situations*

Agency staff assist adults with a disability and/or seniors to connect to services, address problems and conflicts. This program is funded by the Erie St. Clair Local Health Integration Network.

## Windsor - Essex Housing Connections (WEHC)

*Support and assistance to help secure permanent housing*

WEHC is a partnership of multiple agencies, led by Family Services, working together to end chronic homelessness. WEHC provides multiple types of services for people who are currently experiencing homelessness or are at risk of losing their housing. This program is funded by the City of Windsor and County of Essex through provincial and federal funding.



## Partner Assault Response Program (PAR)

*Education for offenders and safety support for victims of domestic violence*

A part of Ontario's Domestic Violence Court program, Family Services gives offenders the opportunity to examine their beliefs on abuse and to learn non-abusive ways of resolving conflicts. Victims of domestic violence will receive regular updates on the offender's progress, safety support and referrals to community services. This program is funded by the Ministry of the Attorney General.



## Walk-In Services

*Immediate access to service*

We offer the following services on a "walk-in" basis: Year Round Income Tax Completion Service, Forms Completion Service and Walk-In Counselling Clinic. No appointment is necessary and help is immediately available.

Centre canadien de l'agrément  
L'excellence en matière de services communautaires



Canadian Centre for Accreditation  
Excellence in community services

Family Services Windsor-Essex is accredited by the Canadian Centre for Accreditation



familyservices  
WINDSOR - ESSEX  
COUNSELLING & ADVOCACY CENTRE

## Family Services Windsor-Essex

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### Office locations:

Essex · Leamington · Lakeshore · Amherstburg

Harrow · Kingsville

[www.familyserviceswe.ca](http://www.familyserviceswe.ca)

Family Services is a recognized charitable organization with the Canada Revenue Agency 130364102 RR0001



Supporting Communities and Families

Strengthening People



[www.familyserviceswe.ca](http://www.familyserviceswe.ca)

- Counselling
- Services for seniors
- Financial independence support
- Supports and advocacy for people with a disability
- Assistance to secure housing



## Who we are

Family Services Windsor-Essex is a non-profit charitable agency. Our professional staff support people to feel better by providing them with strategies and support to resolve conflicts, address personal problems and to live independently in the community.



## Counselling

*Professional Counselling when you need it*

We provide confidential voluntary counselling services to families, individuals and couples. Our counselling is geared to the needs of the individual or family. It may be short or long-term. Our counsellors are highly trained professionals with years of experience. All counsellors hold at minimum a Master's degree and are members of the Ontario College of Social Workers and Social Service Workers. Fees for counselling are based on your household income. Subsidies are available for those who financially qualify.

## Adult Protective Service Worker

*Support for adults with a developmental disability living in the community*

An APSW can help you to change or improve living arrangements, solve problems, manage your money, fill out forms, make phone calls and participate in the community. The program is funded by the Ministry of Community and Social Services.



## Voluntary Trusteeship and Financial Literacy Program

*Support for individuals who need help managing their finances, setting up a budget and paying bills*

Family Services will take responsibility for your finances and ensure all of your bills are paid on time. An agency staff member will work with you to establish a budget and to set life goals. Seminars and workshops provide education and information to encourage financial independence. This program is funded in part by the United Way and the City of Windsor.

