



Covid-19 Financial and General Information Sheet

Updated: 08/21/2020

A] FINANCIAL – Canada & Ontario

1. Support for Families – Ontario Government

One-time funding. \$200 Children 0 to 12 years old or children 0 to 21 with disabilities. To apply you will require: child's name, child's date of birth, school & school board, banking information for direct deposit and a valid email address. If you applied for support during the teachers' labour dispute and chose direct deposit, you will automatically receive this benefit. If you applied and opted to receive a cheque at the end of the labour dispute, you can apply here:

<https://www.ontario.ca/page/get-support-families>

2. GAINS – Ontario Government

The Ontario government announced a temporary top-up to payments made through the Ontario Guaranteed Annual Income System (GAINS). Beginning in April 2020, monthly GAINS payment amounts will be automatically doubled for a period of six months. Maximum amounts: \$166 for individuals & \$332 for couples per month. This action will provide additional and immediate financial support to low-income Ontario seniors who may need more help to cover essential expenses during the coronavirus (COVID-19) outbreak.

3. COVID-19 Support for current social assistance client.

ODSP and Ontario Works clients can access this funding monthly by contacting their Caseworker.

4. COVID-19 Emergency Assistance

If you are not currently on social assistance and do not want to apply for social assistance, you can still apply for COVID-19 emergency assistance here:

https://www.mcsc.gov.on.ca/en/mcsc/programs/social/apply_online.aspx

5. COVID-19 Youth Support Fund

Young people who have "aged out" of Canada's child welfare system, you are on our minds and in our hearts during what we understand is a very difficult time.

Children's Aid Foundation of Canada has been very moved by the response to our COVID-19 Youth Support Fund, which is providing grants to help cover short-term and emergency needs while you explore government or other supports. We have received hundreds more applications in two days than we typically receive for all of our programs combined in an entire year.



Our team is urgently processing this large volume of applications and is increasing fundraising efforts to raise more money from donors so we can expand the program to meet your needs for financial support. **In the short term, we are putting applications on hold.**

We appreciate your patience and encourage you to fill in the form at the link below so that we can reach out and notify you when the application has been reopened.

<https://www.cafdn.org/for-youth/covid-19-youth-support-fund-contact-form/>

6. Increase to Child Tax Benefits

Parents will receive an extra \$300 per child in April. You will receive the benefit as part of your regular Canada Child Benefit (CCB) payment. Those already receiving the Canada Child Benefit, there is no need to apply. This link is for people currently not receiving CCB. Extended to include May.

<https://www.canada.ca/en/revenue-agency/services/child-family-benefits/canada-child-benefit-overview/canada-child-benefit-apply.html>

7. Increase to GST Benefits

Current recipients of GST Benefits will receive a one-time special payment starting April 9. The average benefit will be approximately \$400 for single individuals and approximately \$600 for families. There is no need to apply for this payment. If you are eligible, you will get it automatically

8. Canada Emergency Response Benefit (CERB)

The CERB supports Canadians by providing financial support to employed and self-employed Canadians who are directly affected by COVID-19.

It provides a payment of \$2,000 for a 4-week period (the same as \$500 a week) for up to 16 weeks.

After you apply, you should get your payment in 3 business days if you signed up for direct deposit. If you haven't, you should get it in about 10 business days. If your situation continues, you can re-apply for a payment for multiple 4-week periods, to a maximum of 16 weeks (4 periods). If you applied through EI, call 1-800-531-7555 to reapply. If you applied through CRA, call 1-800-959-2019 or 1-800-959-2041 to reapply.

Extra 8 weeks available – CERB extended from 16 weeks to 24 weeks for workers who stopped working due to COVID-19 or are eligible for Employment Insurance regular or sickness benefits or have exhausted their Employment Insurance regular benefits or Employment Insurance fishing benefits between December 29, 2019 and October 3, 2020.

You must reapply based on your birth month. January, February or March – apply Mondays. April, May or June – apply Tuesdays. July, August or September – apply Wednesdays. October, November or December – apply Thursdays. Anyone may apply Fridays, Saturdays or Sundays.



These funds will be considered income and you will have to pay tax on it. All applications will be approved. Your actual eligibility will be determined at a later date and funds may have to be returned if you if it is determined that you were not eligible.

We are preparing to transition as many Canadians as possible from CERB back into the Employment Insurance program in the coming weeks.

Do not reapply if you will be returning to work through the **Canada Emergency Wage Subsidy (CEWS)** that your employer will be accessing.

<https://www.canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html>

Canada Emergency Response Benefit (CERB) FAQs translated in to multiple languages.

<https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/financial-assistance.html>

9. Employment Insurance (EI)

Available due to illness, injury or quarantine. The one week waiting period has been waived and people applying due to quarantine do not require a medical certificate.

Apply as soon as your employment ends · Apply via the website:

<https://www.canada.ca/en/services/benefits/ei/ei-sickness/apply.html>

Every application requires the following:

- A) ROE / Medical Certificate. Your employer will submit your ROE electronically. You will be able to view it when you receive your access code. Retain your Medical Certificate in the event you must provide it.
- B) Complete the online application, it will take up to an hour to complete and is saved for 3 days. The following information is required to complete the application:
Names and addresses of your employers in the last 52 weeks, Dates you were employed with each employer and the reasons you're no longer employed with them, Detailed explanation of the facts if you quit or were dismissed from any job in the last 52 weeks, Full mailing address and your home address, if they are different, Social insurance number (SIN), Mother's maiden name, Banking information, including financial institution, branch (transit) number and account number, to sign up for direct deposit

You will receive a four digit access code by mail. This access code & your SIN number are required to inquire about your application and to send bi-weekly reports. 1-833-966-2099 Inquiries after application has been submitted.

10. Work Share – Employment Insurance

Work-Sharing (WS) is a program that helps employers and employees avoid layoffs when there is a temporary decrease in business activity beyond the control of the employer. The program provides



Employment Insurance (EI) benefits to eligible employees who agree to reduce their normal working hours and share the available work while their employer recovers. Work-Sharing is an agreement between employers, employees and the Government of Canada.

<https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#h4.02>

11. Student Loan Deferral

All student loan borrowers will automatically have their loan repayments and interest suspended until September 30, 2020. Students do not need to apply for the repayment pause.

This moratorium applies to the federal portion of student loans. Borrowers should check with their provincial or territorial student loan provider to see if payment is required on the provincial or territorial portion.

<https://www.canada.ca/en/department-finance/economic-response-plan.html>

<https://www.ontario.ca/page/osap-ontario-student-assistance-program#section-10>

12. Fall 2020 to 2021 Support for Post-Secondary Student

Changes to Canada Student Grants and Loans have been introduced so students facing financial challenges from COVID-19 can access and afford post-secondary education. Pending government approvals, the new measures will come into effect on August 1, 2020 and be available to students for 1 year. In response to increased need for the coming 2020 to 2021 school year, the maximum amount of Canada Student Grants will be doubled. The Canada Student Grant for Full-Time Students will increase up to a maximum of \$6,000 and the grant for part-time studies to \$3,600. The Canada Student Grants for Students with Permanent Disabilities and Students with Dependents will also be doubled.

For the 2020 to 2021 school year, students will not be required to make their fixed student contribution; no spousal contribution would be required either. This will ensure that more students with need can qualify for more financial support. For the 2020 to 2021 school year, the weekly maximum loan limit will increase from \$210 to \$350. As a result, students could receive up to \$11,900 in Canada Student Loans to help them meet the rising cost of post-secondary education this coming school year.

Find more information on the [Canada Student Grants and Loans](#).

Apply for the latest measures with your [province or territory](#) of residence.

13. Canada Emergency Student Benefit

We are proposing the Canada Emergency Student Benefit (CESB) that would provide support to students and new graduates who are not eligible for the Canada Emergency Response Benefit or Employment Insurance or unable to work due to COVID-19.



This benefit would provide \$1,250 per month for eligible students or \$2,000 per month for eligible students with dependents or disabilities. This benefit would be available from May to August 2020.

<https://www.canada.ca/en/revenue-agency/services/benefits/emergency-student-benefit.html>

14. National Service Initiative

We are launching the Canada Student Service Grant (CSSG), which will help students gain valuable work experience and skills while they help their communities during the COVID-19 pandemic.

For students who choose to do national service and serve their communities, the new CSSG will provide up to \$5,000 for their education in the fall.

More details will be made available on the “I Want to Help” platform soon.

15. Old Age Security (OAS) and Guaranteed Income Supplement (GIS)

The payment for seniors provides support through a one-time payment: \$300 for seniors eligible for the Old Age Security pension, and an additional \$200 for seniors eligible for the Guaranteed Income Supplement.

This measure will give a total of \$500 to seniors who receive both the Old Age Security pension and the Guaranteed Income Supplement, and will help them cover increased costs caused by COVID-19.

The one-time payment for seniors is available to individuals who are eligible to receive the Old Age Security pension or the Guaranteed Income Supplement in June 2020.

A one-time separate payment will be issued during the week of July 6, 2020. If you reside in Canada, you should receive the payment that week. Direct Deposit is the fastest way to receive the payment. If you reside outside Canada, the payment will be received in July, but expect delays for cheques given international postal disruptions.

The one-time payment for seniors will be paid to your bank account if you are enrolled for Direct Deposit. If you are not enrolled for Direct Deposit, you will receive a cheque.

We encourage recipients of the Old Age Security pension and the Guaranteed Income Supplement who currently receive payments by cheque to sign up for direct deposit to avoid payment delays.

[Sign up for direct deposit](#)

Everyone will receive one payment. If you only receive the Old Age Security pension, you will receive a separate single payment of \$300. If you receive the Old Age Security pension and the Guaranteed Income Supplement, you will receive a separate single payment of \$500. If you receive the Allowance or the Allowance for the Survivor, you will receive a separate single payment of \$500.

You and your spouse or common-law partner will each receive \$500 if you are both receiving the Guaranteed Income Supplement. For couples where one partner receives the Guaranteed Income Supplement and one partner (between the age of 60 and 64) receives the Allowance, the partner receiving the Guaranteed Income Supplement will receive \$500 and the partner receiving the Allowance will receive \$500.

Recipients of the Allowance for the Survivor will receive the \$500 for the Guaranteed Income Supplement. The one-time payment for seniors is non-taxable. You will receive the full amount (no withholdings). You will not receive a tax slip and you will not have to report this amount in your 2020 tax return. The individual does not need to report the payment on their 2020 tax return. Any withholdings on OAS or income-tested benefits (such as recovery tax, garnishment or statutory set-off) will not affect entitlement to the full amount of the payment. The payment will be issued in the same manner as the recipient's OAS monthly benefits, but will be sent as a separate direct deposit or cheque. Payments will be issued during the week of July 6, 2020. If you reside in Canada, you should receive the payment that week. If you reside outside Canada, the payment will be received in July, but expect delays for cheques given international postal disruptions. If an individual becomes entitled to an OAS pension or income-tested benefit retroactively to June 2020 (or earlier), the payment will be issued at a later date.

A special one-time-tax payment to individuals who are certificate holders of the Disability Tax Credit (DTC) as of June 1, 2020, as follows:

\$600 for Canadians with a valid DTC certificate.

\$300 for Canadians with a valid DTC certificate and who are eligible for the Old Age Security (OAS) pension.

\$100 for Canadians with a valid DTC certificate and who are eligible for the OAS pension and the Guaranteed Income Supplement (GIS).

16. Onetime payment to persons with disabilities (New 08/21/2020)

The Government of Canada announced a one-time \$600 payment in recognition of the extraordinary expenses faced by persons with disabilities during the COVID-19 pandemic. Additional expenses incurred by persons with disabilities due to the COVID-19 pandemic may include:

- paying higher costs for personal protective equipment
- hiring personal support workers and accessing other disability supports
- paying for increased costs for medical supplies and medication
- higher internet costs associated with physical distancing, and
- increased use of taxis and home delivery services to obtain groceries and prescriptions

To ensure you get the support you need, we are extending the payment to additional beneficiaries of disability supports programs. Approximately 1.7 million Canadians will receive the one-time payment.

Seniors with disabilities, who were eligible for the one-time seniors payment announced on May 12, 2020, will also be eligible for the one-time payment to persons with disabilities.

- If you are eligible for both payments, you will receive a total amount of \$600 broken into 2 payments:
- if you received the \$300 one-time seniors payment for the Old Age Security (OAS) pension, you will receive an additional \$300
- if you received the \$500 one-time seniors payment for both the OAS pension and the Guaranteed Income Supplement (GIS) or the Allowance, you will receive an additional \$100

You do not have to apply to receive this payment. The payment consists of a one-time, non-taxable and non-reportable amount of \$600.



We expect to issue the payments beginning this fall. The payment information will be provided on this page once available.

17. Extra time to file income taxes

Filing due date for 2019 tax returns of individuals (other than trusts) deferred until June 1, 2020. The CRA encourages everyone to file their income tax returns as soon as possible, even though payment deadlines are being extended. However, recognizing the difficult circumstances faced by Canadians, the CRA will not charge late-filing penalties where a 2019 individual return or a 2019 or 2020 corporation, or trust return is filed late as long as it is filed by September 30, 2020.

<https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html>

We are temporarily extending GIS and Allowance payments if seniors' 2019 income information has not been assessed.

This will ensure that the most vulnerable seniors continue to receive their benefits when they need them the most. To avoid an interruption in benefits, seniors are encouraged to submit their 2019 income information as soon as possible and no later than by October 1, 2020.

Benefit payments will continue for an additional three months for those who are not able to file their 2019 returns on time. Eligible Canadians who are presently receiving the Goods and Services Tax/Harmonized Sales Tax (GST/HST) credit and/or the Canada child benefit (CCB) will continue to receive these payments until the end of September 2020.

If the 2019 tax return is not assessed, and to allow time to calculate benefits and/or credits for the July to September 2020 payments, payment amounts will be based on information from 2018 tax returns. If 2019 tax returns are not received and assessed by early September 2020, estimated benefits and/or credits will stop in October 2020 and the taxpayer will have to repay the estimated amounts that were issued as of July 2020.

Penalties (including late-filing penalties) and interest will not be applied if returns are filed and payments are made by September 30, 2020. Includes the June 15, 2020, instalment payment for those who have to pay by instalments.

18. New Indigenous Community Support Fund

This fund helps Indigenous communities prevent, prepare and respond to COVID-19. On-reserve and self-governing First Nations communities and Inuit Nunangat Regions will receive funding directly from ISC. Métis will receive funding through existing mechanisms to facilitate the speed at which funding can be received. Regional, urban and off-reserve Indigenous organizations need to apply through a call for proposals.



<https://www.sac-isc.gc.ca/eng/1585189335380/1585189357198>

19. Mortgage Payment Deferral

Contact your financial institution or mortgage professional to determine if you are eligible.

<https://www.cmhc-schl.gc.ca/en/finance-and-investing/mortgage-loan-insurance/the-resource/covid19-understanding-mortgage-payment-deferral>

20. Car Insurance Rebates

If you are working from home, contact your car insurance company to see if you are entitled to a refund.

21. COVID-19 Scams

The Canadian Anti-Fraud Centre has updated its list of known COVID-19-related scams. The CAFC, which works with the Royal Canadian Mounted Police, Competition Bureau and Ontario Provincial Police, is urging Canadians to be vigilant as fraudsters look to exploit the crisis.

<https://www.bnnbloomberg.ca/a-list-of-known-scams-related-to-covid-19-canadian-anti-fraud-centre-1.1408896>

22. Financial Relief Navigator

[Prosper Canada](#) is a national charity dedicated to expanding economic opportunity for Canadians living in poverty through program and policy innovation.

Prosper Canada developed the [Financial Relief Navigator \(FRN\)](#), an online tool that helps vulnerable Canadians access critical emergency benefits and financial relief from governments, financial institutions, telecoms and internet providers. While some other tools focus on only emergency benefits, the FRN acts as a one-stop portal where Canadians can access relief measures from all of these entities. The Financial Relief Navigator is also available in French. [Financial Relief Navigator French](#)

Some unique features of the FRN include:

- Simple, intuitive navigation with plain language descriptions of benefits and financial relief measures.
- Information on the impact of COVID-19 benefits on existing benefits that people may already be receiving (e.g. Social Assistance).
- Information on relief measures in place for major banks, credit unions, utilities and telephone/internet providers.

B] GENERAL – Ontario

1. Support for Families

The Ministry of Education is providing financial support to parents to assist with the costs of educational resources during school and child care closures as a result of Ontario's declared emergency to stop the



spread of COVID-19.

Parents are eligible for a one-time per child payment of:

- \$200 for children aged 0-12, or
- \$250 for children with special needs aged 0-21.

Parents/guardians must submit one application per child. Only one parent / guardian may apply for each child. The parent / guardian who applies should have custody of the child.

If you applied for funding related to labour disruptions through the Support for Parents program on or before April 2, 2020, and you received payment through direct deposit, you are not required to re-apply for funding for the Support for Families program. You will receive email confirmation with a reference number and the Support for Families funding through direct deposit within the next two weeks.

<https://www.iaccess.gov.on.ca/FamilyAppWeb/public/index.xhtml>

2. Community Legal Education Ontario – Steps to Justice

CLEO is working to give practical answers to the important questions that people are asking about the law relating to the COVID-19 situation. We are also sharing updates about changes to government programs and court services.

https://stepstojustice.ca/covid-19?utm_source=Keep+in+touch+with+CLEO+-+Email+Updates&utm_campaign=40a96e9abf-EMAIL_CAMPAIGN_2020_03_19_05_05_COPY_01&utm_medium=email&utm_term=0_d3ebfd2663-40a96e9abf-123049077

3. Health Card Renewal

We have [extended validation](#) to expired and expiring health cards. You do not need to renew at this time. As of March 19, 2020 we are waiving the [three-month waiting period for OHIP coverage](#). If you do not meet the criteria for OHIP coverage and are uninsured, the province will fund the cost of COVID-19 services.

<https://www.ontario.ca/page/health-card-renewal>

4. Drivers License Renewal

Based on the advice of Ontario's Chief Medical Officer of Health to help prevent the spread of COVID-19, all full-time Drive Test Centres and part-time Travel Point locations will be closed. The closures will take effect March 23, 2020 until further notice.

No one will lose their current driver's licenses due to this decision and no driver's license applicants will lose test fees as a result of the closures. The current "Fail to Keep Appointment" penalty fee will also be waived. Please visit the website for a list of extended validation periods regarding drivers license

<https://www.ontario.ca/page/extended-validation-periods>



5. The Ontario Caregiver Association

Caregiving Community Organizations are organizations including non-profits, service clubs, and faith-based groups that are finding effective ways to help people in their community. The support they provide can include grocery or prescription delivery, friendly phone calls, and donation of games, tablets or other items to help engage people during social isolation. They can also help local health care workers in Long Term Care and other residential settings to find Personal Protective Equipment (PPE) including masks and gloves from local clinics and businesses.

<https://ontariocaregiver.ca/caregivingcommunities/>

C] WINDSOR & ESSEX COUNTY

1. City of Windsor

Covid-19 update link <https://www.citywindsor.ca/residents/emergencyandcrimeprevention/Emergency-Preparedness/Disease-Outbreak/Pages/Coronavirus-COVID-19-Update-on-City-of-Windsor-Services.aspx>

Economic Relief and Support List

<https://www.citywindsor.ca/residents/emergencyandcrimeprevention/Emergency-Preparedness/Disease-Outbreak/Pages/COVID-19-Economic-Relief-and-Support-Programs-for-Individuals-and-Families.aspx>

2. The Vulnerable Persons Registry

The City of Windsor and Windsor Fire and Rescue Services are urging residents to help protect loved ones who might need assistance in the event of an emergency evacuation.

<https://www.citywindsor.ca/residents/emergencyandcrimeprevention/Emergency-Preparedness/Disease-Outbreak/Documents/Vulnerable%20Persons%20Registry.pdf>

3. City of Windsor Property Taxes

The 2020 Final Property Tax bills have been mailed out in the week of July 20, 2020, and the first instalment will be due in mid-August (August 19). The Instalment/Pre Authorized Payment Plan (PAP) withdrawal dates have been deferred by one month. The new PAP withdrawals will run from August to December. Please see the schedule of payments below:

Due dates for regular tax payments are August 19, September 16 and November 18.

Due dates for each of the PAP plans are as follows:

Installment Date Plan: August 19, September 16 and November 18



Mid-Month Plan: August 17, September 15, October 15, November 16, and December 15
End-of-Month Plan: August 31, September 30, October 30, November 30, and December 31

4. Transit Windsor

Use transit services for essential travel only (groceries, work, pharmacy, medical).

Effective immediately, it is mandatory for Transit Windsor riders to wear a non-medical mask on buses, as well as at the Windsor International Transit Terminal. Exemptions will be for children under the age of two and persons with disabilities or medical conditions that prevent a person from wearing a face mask. With the requirement to wear a mask, Transit Windsor will remove some of the social distancing signs from seats, returning the busses to near normal capacity. Only the front area behind the driver, which is reserved for a wheelchair/person with a disability, will remain closed to the other riders. Once a bus reaches 20 passengers, a sign will be displayed indicating, "Sorry, the bus is full," and it will pass normal stops. When possible, an additional bus will be inserted into service.

Effective immediately, Transit Windsor will be operating on an enhanced Sunday schedule throughout the 7-day week from Monday to Sunday.

[Click here for schedule information.](#)

Transit Windsor Rebate Program.

For all Adult, Senior, Student, UPass, Tunnel Bus, and Combo (City and Tunnel service) pass holders who purchased their pass from February 19, 2020 thru March 19, 2020, Transit Windsor has created a rebate application for our customers to apply online for a one-time rebate. You will be required to create a [My Windsor](#) account prior to accessing the application. For those customers who are on Ontario Works or the Affordable Pass Program or are a Corporate Value Pass holder, please do not fill out the application. Transit Windsor will be verifying your contact information and forwarding you your rebate. Deadline for applying is August 30, 2020.

<https://www.citywindsor.ca/residents/transitwindsor/Pages/Transit-Windsor-Rebate-Program.aspx>

5. Enwin Utilities

The Government of Ontario is providing \$9 million to support residential customers struggling to pay their energy bills as a result of COVID-19. The COVID-19 Energy Assistance Program (CEAP) is delivered directly by electricity and natural gas utilities and unit sub-meter providers (USMPs), further to rules laid out by the Ontario Energy Board (OEB). CEAP is a one time, on-bill credit for eligible residential electricity and natural gas customers to help them catch up on their energy bills and resume regular payments. CEAP funding is limited. Utilities and USMPs are expected to process applications in the



order in which they are received. Submitting an application for CEAP to your utility or USMP does not guarantee funding.

CEAP – COVID Energy Assistance Program: If you are behind on your electricity or natural gas bills go to <https://enwin.com/covid-19-energy-assistance-program/> to see if you qualify.

6. Hydro One

We're here to support you during COVID-19 so you can focus on what matters – your loved ones. As an essential service, we're committed to powering families, businesses, communities and the infrastructure needed to fight this pandemic. We're here to help. If you're a customer experiencing hardship, please call us at: 1-888-664-9376

7. Essex Powerlines

The Government of Ontario is providing \$9 million to support residential customers struggling to pay their energy bills as a result of COVID-19. The COVID-19 Energy Assistance Program (CEAP) is delivered directly by electricity and natural gas utilities and unit sub-meter providers (USMPs), further to rules laid out by the Ontario Energy Board (OEB). CEAP is a one time, on-bill credit for eligible residential electricity and natural gas customers to help them catch up on their energy bills and resume regular payments. CEAP funding is limited. Utilities and USMPs are expected to process applications in the order in which they are received. Submitting an application for CEAP to your utility or USMP does not guarantee funding.

CEAP – COVID Energy Assistance Program: If you are behind on your electricity bill go to https://essexpowerlines.ca/wp-content/uploads/2020/07/CEAP-Form-Fillable-Electricity_Final-v2.pdf to see if you qualify.

8. Enbridge Gas

CEAP – COVID Energy Assistance Program: The Ontario Energy Board has launched the COVID-19 Energy Assistance Program (CEAP) to help customers with their Enbridge Gas bill. See if you qualify for a [one-time credit of \\$80](#).

9. Canada Ontario Housing Benefit (COHB)

The City of Windsor is pleased to [announce](#) this new housing benefit option for qualified people and households. A monthly subsidy (COHB) will assist low-income households in their ability to pay housing costs. Unlike other forms of housing assistance, the COHB is tied to the person or household, rather than the physical housing unit, allowing the benefit to move. In an effort to increase affordability of rental housing, the Canada Ontario Housing Benefit (COHB) is a joint \$1.46-billion federal-provincial housing allowance program providing an income-tested, portable housing benefit (PHB) payment to low-income households.



For further information and to apply for the COHB, interested parties can contact the Windsor Essex Community Housing Corporation (CHC): <http://www.wechc.com/>

Email: housingbenefit@wechc.com Phone: (519) 254-1681 ext. 4005

D] SARNIA & LAMBTON COUNTY

1. City Of Sarnia

Although City facilities are closed to the public, we are here to assist you. Call Customer Service at 519-332-0330 ext 3131 or email customerservice@sarnia.ca. Please see the [Media Releases](#) page of our website for updates. Members of the public can report their concerns, from within Sarnia, by email to covid@sarnia.ca or call 1-877-4-SARNIA (1-877-472-7642). Visit the [City of Sarnia's COVID-19 Information Page](#) for updates.

2. Bluewater Power

The Government of Ontario is providing \$9 million to support residential customers struggling to pay their energy bills as a result of COVID-19. The COVID-19 Energy Assistance Program (CEAP) is delivered directly by electricity and natural gas utilities and unit sub-meter providers (USMPs), further to rules laid out by the Ontario Energy Board (OEB). CEAP is a one time, on-bill credit for eligible residential electricity and natural gas customers to help them catch up on their energy bills and resume regular payments. CEAP funding is limited. Utilities and USMPs are expected to process applications in the order in which they are received. Submitting an application for CEAP to your utility or USMP does not guarantee funding.

CEAP – COVID Energy Assistance Program:

<https://bluewaterpower.com/covid-19-energy-assistance-program/>

3. Enbridge Gas

CEAP – COVID Energy Assistance Program:

The Ontario Energy Board has launched the COVID-19 Energy Assistance Program (CEAP) to help customers with their Enbridge Gas bill. See if you qualify for a [one-time credit of \\$80](#).

If you have additional questions regarding debt, credit, budget, etc, please contact

[Financial Fitness Credit Counselling Services](#) at [1-877-777-9218](tel:1-877-777-9218).

**We're here to help with free resources, financial information,
budget consultations and coaching.**