



Housing Support Worker (Midnights)

Job Title: Housing Support Worker

Job Type: Full-time

Shift Information: Midnights 11pm-7am, Monday-Sunday, 35 hours per week

Number of Positions Open: 2

Rate of Pay: \$22/hr

Family Services Windsor-Essex (FSWE) is a non-profit, charitable organization serving Windsor and Essex County. FSWE helps people to restore their ability to choose their own place in the world through counselling and individual support services. FSWE believes that what makes us human is the drive to self-determination. When people lose this drive due to injustices such as trauma, poverty, exclusion, and discrimination, FSWE provides support to build resiliency and restore people's ability to choose their own place in the world.

If you have a passion for supporting communities and families and are aligned in Family Services Windsor-Essex's vision for creating healthy, resilient, and connected people, families, and communities, you belong on our team. We are currently looking for a Housing Support Worker who will provide services for clients who have histories of homelessness, psychiatric disability, substance abuse, criminal justice, and other trauma.

As a **Housing Support Worker** your contribution to the team will include:

- Assisting residents of a supportive housing facility with activities of daily living: laundry, housekeeping, etc.
- Communicate effectively with clients including active listening and problem solving
- Monitor client activities and provide effective intervention in crisis situations
- Work cooperatively with other staff, volunteers, agencies and clients
- Support a harm reduction model in the community
- Maintain computerized records and complete other program documentation

Minimum Qualifications:

- University Degree or College Diploma
- Experience working within the housing industry and homelessness preferred
- Knowledge of community programs and services in Windsor Essex County is Essential and understanding of the Housing First model and principles
- Must have a valid driver's license, insurance and use of your own vehicle

Qualifications:

- First Aid Training is an asset
- French language skills would be considered an asset

Family Services Windsor-Essex is an equal opportunity employer, strongly committed to fostering diversity within our community and team. We welcome those who would contribute to the further diversification of our staff including, but not limited to, women, people of colour or members of racialized communities, indigenous people, persons with disabilities and persons of any sexual orientation or gender identity.

Does this sound like you?

Please forward your cover letter and resume by email to hr@fswe.ca

We thank all candidates in advance for their interest, however, only those selected for an interview will be contacted.

Family Services Windsor-Essex is committed to providing a barrier-free interview process and work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. Family Services Windsor-Essex will make accommodations available to applicants with disabilities upon request during the recruitment process; if you are contacted regarding a job opportunity, please let us know if you require accommodation.