



Integrated Support Team (IST) Worker

Family Services Windsor-Essex (FSWE) is a non-profit, charitable organization serving Windsor and Essex County. FSWE helps people to restore their ability to choose their own place in the world through counselling and individual support services. FSWE believes that what makes us human is the drive to self-determination. When people lose this drive due to injustices such as trauma, poverty, exclusion, and discrimination, FSWE provides support to build resiliency and restore people's ability to choose their own place in the world.

If you have a passion for supporting communities and families and are aligned in Family Services Windsor-Essex's vision for creating healthy, resilient, and connected people, families, and communities, you belong on our team. We are currently an **Integrated Support Team (IST) Worker** who will provide and coordinate all services for clients who have histories of homelessness, psychiatric disability, substance abuse, criminal justice, and other trauma.

As an **Integrated Support Team (IST) Worker** your contribution to the team will include:

- Provide outreach, case management, counseling, advocacy, and other needed services to clients in several environments including: their homes, the community, shelters, prisons, hospitals, offices, etc.
- Provide individually tailored services to each client (i.e. housing access, independent living skills, vocational guidance, appointment escorts, and integrated substance use treatment)
- Assist clients in managing their finances, including preparing budgets and computing expenses
- Coordinate and monitor referrals to community services, and advocate client participation in them
- Conduct housing searches and build inventory lists of available housing units for candidates
- Liaise with property managers, landlords, realtors and other sources of identify and secure vacant properties for client placement
- Assertively engage with clients to secure housing including unit rental, damage deposits, securing income assistance if required, setting up of utilities, signing of leases, and arranging for furnishings and household items to establish their homes
- Educate, inform and advocate for clients regarding benefits, entitlements and tenancy-related responsibilities
- Lead groups, workshops, and in-services on topics such as substance abuse, safe sex, domestic violence, etc.
- Maintain written and computerized records, compile reports and complete other program documentation

Minimum Qualifications:

- University Degree/College Diploma; Bachelor of Social Work, Education, or related field
- Minimum of 3 years' experience working within the housing industry and homelessness
- Knowledge of community programs and services in Windsor Essex County is Essential and understanding of the Housing First model and principles
- Must have a valid driver's license, insurance and use of your own vehicle

Qualifications:

- First Aid Training is an asset
- French language skills would be considered an asset

Family Services Windsor-Essex is an equal opportunity employer, strongly committed to fostering diversity within our community and team. We welcome those who would contribute to the further diversification of our staff including, but not limited to, women, people of colour or members of racialized communities, indigenous people, persons with disabilities and persons of any sexual orientation or gender identity.

Does this sound like you?

Please forward your cover letter and resume by email to hr@fswe.ca

We thank all candidates in advance for their interest, however, only those selected for an interview will be contacted.

Family Services Windsor-Essex is committed to providing a barrier-free interview process and work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. Family Services Windsor-Essex will make accommodations available to applicants with disabilities upon request during the recruitment process; if you are contacted regarding a job opportunity, please let us know if you require accommodation.