



Outreach Worker

Family Services Windsor-Essex (FSWE) is a non-profit, charitable organization serving Windsor and Essex County. FSWE helps people to restore their ability to choose their own place in the world through counselling and individual support services. FSWE believes that what makes us human is the drive to self-determination. When people lose this drive due to injustices such as trauma, poverty, exclusion, and discrimination, FSWE provides support to build resiliency and restore people's ability to choose their own place in the world.

If you have a passion for supporting communities and families and are aligned in Family Services Windsor-Essex's vision for creating healthy, resilient, and connected people, families, and communities, you belong on our team. We are currently looking for an **Outreach Worker** to work closely with unsheltered individuals/families in need of housing, funded agency housing teams and other community agencies.

As an Outreach Worker, your contribution to the team will include:

- Conduct outreach efforts to identify and connect with homeless individuals/families that require assistance
- Meet with potential clients, assess, and determine the appropriate housing response to an individual's or family's request for support, services, and accommodations to resolve housing needs
- Working in cooperation with other community services to identify needs of individuals receiving support, and making appropriate referrals following the principles of user self-determination
- Advocate along with, or on behalf of, people whose rights to services, or opportunities may actually or potentially be comprised. This includes advising people of their choices and/or rights and responsibilities and/or potential consequences

Minimum Qualifications:

- Bachelor's degree in Social Services, Education, or related field
- 2 years' experience in case management
- Knowledge of community programs and services in Windsor Essex County is Essential
- Excellent conflict resolution, communication, and advocacy skills
- Must have a valid driver's license, automobile insurance, and use of your own vehicle

Preferred Qualifications:

- 2 years' experience in the field of housing and homelessness, mental illness, or drug use preferred
- Experience working with vulnerable individuals is an asset
- French language skills would be considered an asset

Family Services Windsor-Essex is an equal opportunity employer, strongly committed to fostering diversity within our community and team. We welcome those who would contribute to the further diversification of our staff including, but not limited to, women, people of colour or members of racialized communities, indigenous people, persons with disabilities and persons of any sexual orientation or gender identity.

Does this sound like you?

Please forward your cover letter and resume by email to hr@fswe.ca

We thank all candidates in advance for their interest, however, only those selected for an interview will be contacted.

Family Services Windsor-Essex is committed to providing a barrier-free interview process and work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. Family Services Windsor-Essex will make accommodations available to applicants with disabilities upon request during the recruitment process; if you are contacted regarding a job opportunity, please let us know if you require accommodation.